



May 1, 2022

Dear Pool Member,

Enclosed is our West Shore Marina Pool Brochure. The Suffolk County Department of Health requires us to collect this signed brochure from you annually. Anyone using our pool must read, understand, sign and return these Health Department Rules and Regulations.

In order to receive your passes, please fill out, sign and return the tear-off portion of the brochure to our office. Once we have your signed brochure, we will issue you passes and they will be available to you at our Front Desk towards the end of May.

As a reminder, our pool is regulated by the Suffolk County Department of Health and we are subject to substantial penalties and fines if we do not comply with their Regulations. Please see our FAQs for further information.

We are required to remind you of the following:

- There is **NO LIFEGUARD ON DUTY** at the pool. A Pool Attendant will be present at the entrance to check pool passes, but this person will not be watching bathers in a lifesaving capacity. This attendant will be CPR/AED certified and should be summoned in the event of an emergency.
- A minimum of 2 adults, 18 years of age or older, must be present whenever a bather enters the water, with at least one adult on the deck. Our Pool Attendant counts as one. **NEVER SWIM ALONE.**
- Children 16 years of age and under are not permitted into pool area without a responsible adult.
- There will be a free emergency 911 phone poolside for you to contact help in case of an emergency.
- Only West Shore Marina Summer Slip Rental Customers may gain membership to use the pool.
- There will be no guests permitted due to COVID-19 restrictions
- Entry to our pool is only possible with a valid pass.

We are happy to announce that we will once again allow you to bring guests to the pool. Guest passes can be purchased in the marina office and there is a 4 guest maximum per Pool Member per day.

We thank you for cooperating with the Health Department Rules and Procedures and hope that we can provide you with an enjoyable experience at the pool this summer!

Very truly yours,

Jennifer Gould
Pool Manager

Frequently Asked Questions

A bather appears to be drowning. What do I do? Pull them out of the pool and summon the Attendant. If they appear to need resuscitation, the attendant is certified to perform CPR/AED. Dial 911 if the bather is not responsive. Notify the marina office.

Can I leave my children unattended at the pool? No one under the age of 16 is allowed to enter the pool without an adult. You must stay at the pool the entire time they are there. If your child is 17 years old you may leave them unattended as long as there are 2 other adults on the deck. This is a Health Department rule and we are required to enforce it. If you are unclear, please contact our Pool Manager.

What if I am at the pool with my children and I have to leave to use the bathroom or get something from my car? Can I leave them alone for just a few minutes? If there are two adults on the pool deck and one of them agrees to supervise your children while you are gone, then you may do so. However, if there are not 2 adults on the deck then you must take your children with you outside the pool area. This is a Health Department rule and must be strictly enforced.

Why can't I leave my 15 year old at the pool when he/she is mature and babysits all the time? The Suffolk County Health Department requires children 16 and under be accompanied by an adult.

What is the definition of a Guest? A Guest is anyone other than the boat owner that signed the contract. Guests may include but are not limited to: Adult children (Over 18) and their spouses, friends, neighbors, grandchildren, grandparents, babysitters, nannies, in-laws, house guests, "exes", etc.

Can I give my pass to a friend to use the pool? No! Passes are non-transferable. You must purchase a guest pass and accompany your guest to the pool.

My husband isn't using the pool today, can I use his pass to bring a friend? Passes are non-transferable. You must purchase a guest pass and accompany your guest to the pool.

Why can't my adult children and grandchildren use the pool when I pay a lot of money to be here? The County, Town and our insurance company have permitted this pool as a non-public, members-only pool. Marina members are boat owners who signed a contract. Anyone else is a guest, including your adult children and grandchildren. All guests must be registered in person by the boat owner in the marina office and be accompanied to the pool by the boat owner at all times.

Why isn't the Attendant watching the pool? The Attendants are not lifeguards or babysitters. There is no lifeguard on duty. You must watch your children carefully when they are in and around the pool.

Why is there no Lifeguard at the pool? The Health Department does not require us to have a lifeguard at the pool. We are required to have a CPR/AED certified person on staff. In the event of an emergency, use the 911 phone and summon the Attendant. Please watch your children carefully.

I have been a customer using the pool for years, why can't I just go in without a pass? Pool Attendants are instructed to only allow entrance to those who show their passes. Suffolk County, the Town of Huntington, and our insurance company have permitted this pool as a non-public, members-only pool. Checking passes is the only way to ensure that all people entering the pool area are Marina members. Please help us comply and be kind to our Pool Attendants and allow them to do their job.

Why do I have to sign the brochure when I already signed it last year? The Suffolk County Health Department requires it be signed annually and we are required to keep them on file. We don't like it either.

Can I have a party at the pool? Parties are not permitted at the pool.

I forgot my pool pass. What do I do? Go to the office. If you signed the brochure, it will be on file in the office. You may receive a temporary day pass from the office in order to use the pool for the day.

How many pool passes will I be getting? You will receive a pool pass for you and your spouse and your young children under the age of 18.

Why can't I use the pool after hours when it is closed? For your safety, the Health Department does not allow pool use during hours other than the hours of operation as permitted and posted on the sign.

It is during the hours posted and your pool is closed. Why can't I go in? Call the marina office. The pool is closed for a reason and your safety. It may be closed for chemical adjustment, mechanical repairs, bad weather or other unforeseen circumstances. The Health Department does not allow pool use when the pool closed sign is up and/or when the chemicals are not within acceptable range.

I realize the pool isn't open yet, but can't I just sit in a lounge chair and relax while they get it ready? The Health Department does not allow pool use during hours other than the hours of operation as posted on the sign. Being on the pool deck constitutes pool use, according to the SCHD. The pool cannot be opened until all of the chemicals are within acceptable range. Anyone found inside the pool area when the chemicals are out of range will be the cause of a huge fine.

I am outside the pool gate during posted operational hours and the gate is locked and there doesn't seem to be any marina personnel inside. What do I do? Call the marina office. Someone will come out to assist you.

Can I bring my dog into the pool area? Dogs are not permitted into pool area unless they are trained to help the physically disabled (ADA Act). Emotional Support Dogs are not recognized by the SCHD as exceptions. Only certified Service Dogs may be permitted.

I do not like these pool rules but I already paid for the Pool Membership. Can I cancel it and get my money back? Absolutely. Contact our office and we will issue you a refund.

Can I bring a bottle of wine or beer into the pool area? Glass is prohibited inside the pool area. You may bring the wine or beer in a different container, as long as it is not glass, and pour it into plastic cups. The same goes for alcohol. Intoxicated persons should not swim and will be asked to leave the pool area.

Can I ask the Pool Attendant to watch my children while I run an errand? Please don't. Our Attendants are not babysitters.

May my Captain and/or Crew use the pool? The pool is for members only. If you wish for your crew to use the pool, you must buy guest passes and accompany them at pool the entire time.

I have been to the pool on many occasions, why does the Pool Attendant check my pass every time? Our Pool Attendants are doing their job. They are hired and trained to do 3 things: 1) check pool passes, 2) test pool chemicals, 3) perform CPR/AED if and when necessary. If you forgot your pass and the Pool Attendant recognizes you, they may let you in at their discretion.

How can I receive text notifications of Pool Closings? Write your cell number in the provided space in the pool brochure and you will receive an invite to sign up for REMIND.